Enable Global Collaboration

Communicate and collaborate anytime, anywhere, from any device

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Deliver Your Infrastructure

Mobilise Your Business

Secure Your Environment

Change The Way You Work

intercity technology

Collaboration

Built to help grow your business...
and run your business

Today's businesses rely on various tools and devices to communicate. Look at your organisation, your employees are probably using a mobile phone, a desk phone, email, instant messaging, conferencing and texting, as well as social media and video from their own devices.

Unified communications (UC) solutions wrap all these channels of communication into a single system. In short UC lets your employees communicate and collaborate anytime, anywhere and from any device.

Introducing the Touch Telephony UC Suite

The Touch Telephony UC Suite lets you easily enable global collaboration across your multi-site, multi-device workforce, no matter the size or location of your business.

The Suite offers full access to a range of communication tools, including traditional telephony, IM, mobile working, multi-channel conferencing, screen-sharing capabilities all of which bring enhanced productivity to all daily communications.

Additionally, it offers IT Managers an innovative self-service management portal where they have full visibility and control across all users on their platform, as well as a live overview of their infrastructure environment.
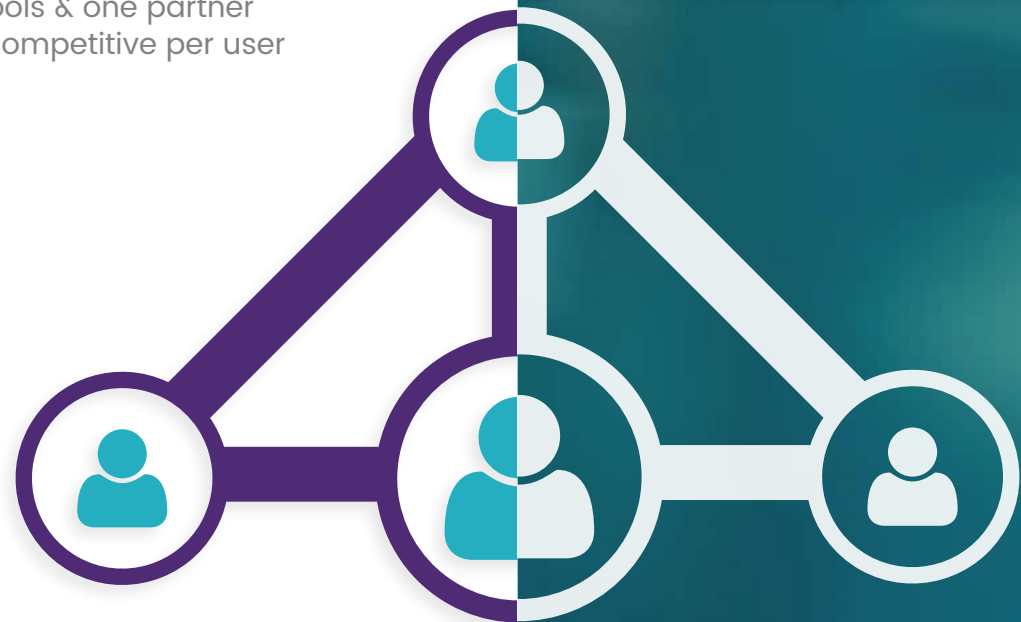
Collaboration features and benefits

Touch Telephony® (TT) delivers PBX functionality as a service, available over the PSTN or Internet. It is suitable for SMEs and corporates, located in multiple sites in the same or different countries, ranging in size from call centres with several hundred agents, through to branch offices and homeworkers.

> **High quality service availability**
> Simple to set up, always on and industry leading connectivity options

> **Easy management of communication platform**
> Full control of your whole telephony & network infrastructure through one platform

> **Fully secured system**
> All end-points managed and monitored across your platform

> **Cost effective solutions**
> Manage all spend through one suite of tools & one partner through competitive per user licensing

Our 4 step approach to enabling collaboration

1. Determine types of collaboration

2. Document user locations and use cases

3. Implement global collaboration suite on all devices including BYOD

4. Ensure quality of service on connectivity and bandwidth

Want to change the way you work?

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Who we do it for

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About Intercity

Intercity Technology is a leading enterprise mobility and IT solutions specialist. With our UK based 24x7 monitoring and management capability we deliver world class service and unrivalled technology expertise to keep businesses secure, drive productivity and enhance performance.

Some of our accreditations

INVESTORS IN PEOPLE

CICM Q

CYBER ESSENTIALS

ICS Institute of Customer Service

The Institute of Customer Service
UK Customer Satisfaction Awards 2015 WINNER

HM Government G-Cloud Supplier

Commercial N3 Aggregator

ISO 9001

ISO 27001

ISO 14001