

Get ultimate peace of mind - **secure your network, protect your business**

Touch Secure is a managed, cloud-based next-generation firewall service, providing multiple levels of security, with application-level inspection and a range of service options to suit your bandwidth and user requirements.

Protecting your organisation against external and internal threats is a never-ending and increasingly complex activity. With so many different types of devices connecting to your network, there's more exposure than ever to security threats of varying sophistication, ranging from viruses, Trojans and worms through to the latest cryptocurrency mining malware that can bring an organisation's operations to a standstill.

Failure to protect your organisation effectively can lead to loss of data, revenue and customer confidence, whilst leaving you liable for consequential losses and brand damage from which it may take years to recover.

As the volume of attacks rises and the nature of these attacks becomes more sophisticated, the performance and technology of protection must continuously improve to stay ahead. Using Touch Secure, rather than maintaining your own security measures, means that we take responsibility for ensuring continuous improvement, relieving you of the headache of how to safeguard your organisations information, applications and data.

Feature Highlights

Touch Secure comprises the following service options, available separately or combined to provide a full security suite.



Secure Internet – protecting your users' web access and applications. Provides firewalls with Intrusion Prevention System (IPS) and Unified Threat Management comprising antivirus, web filtering and application control security measures.



Secure Cloud Compute – protecting workloads hosted on cloud compute platforms, including our Touch Cloud private cloud service. Detects and prevents attacks within network traffic, providing screens against Denial of Service (DoS) and Distributed DoS attacks. Secure Cloud Compute is included in Secure Internet.



Secure Email – protecting against malware and spam. An antispam and antivirus service which examines emails, searching for and removing any viruses, Trojans and worms. Also filters unsolicited marketing, phishing and spam messages. Includes sandboxing for detecting and stopping new and masked attacks. Available as stand-alone or as an add-on to Secure Internet.



Secure Remote Access – protecting remote users accessing your organisation's network. Remote access servers provide secure access, using Two-Factor Authentication to authorised users of any device or network, to connect securely to their organisation's network. Available as stand-alone or as an add-on to Secure Internet.

Service Monitoring & Self-Serve

Our OnePortal provides your administrator with a service monitoring and self-serve capability for low-level user management.



Events Dashboard – real-time dashboard of events displayed by quantity, type and severity.



Reporting – generate reports on web browsing time and bandwidth by user and most-blocked users, categories and sites.



Policy Monitor – examine traffic shaping, session concurrency and web filtering policies by user group.



User Investigation – examine an individual's Internet usage in terms of site categories, sites visited and bandwidth used.



Email Filtering – add or remove senders to/from your organisation's email whitelist or blacklist.

As Touch Secure is our own solution, we can quickly incorporate additional features in line with our customers' evolving security requirements.



We have been providing managed firewall services to commercial businesses and public sector organisations for over 10 years, so you can be assured by the depth of our expertise.

Our certifications include ISO27001 which means that our security systems have been audited by an independent assessor and deemed to meet international standards.

We deliver Touch Secure from our UK-based, geographically-diverse data centres, enabling us to offer 99.99% service availability and an SLA of a 2-hour fix time for any critical incident.

The value we offer you

We use enterprise-grade devices and applications hosted in our own data centres to provide traditional and next-generation firewall protection, with all key devices deployed in remote active/standby pairs.

We monitor the Touch Secure platform 24 x 7 from our Intercity Secure Operations Centre, which is also responsible for managing key UK infrastructure including critical NHS services.

Touch Secure is configured bespoke to your security policy, based on your existing firewall rule-base and we can implement any changes you require.

About Intercity Technology

At Intercity Technology we believe in a people-first approach to define and launch technology solutions.

We have over 30 years' experience in delivering services that allow you to work together, work securely and work from anywhere on a global basis.

With a genuine passion for technology and the businesses we work with, we offer innovative technologies in cloud, enterprise mobility, collaboration, security and managed services.

Intercity is accredited by a number of professional organisations with a suite of accreditations which confirms and evidences our commitment to security, quality, service management and environmental management. For a full list of our accreditations and frameworks please visit: [intercity.technology/accreditations](https://www.intercitytechnology.com/accreditations)

Want to ensure your network is always secure?

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